



FREQUENTLY ASKED QUESTIONS

Q: How do I register my Card for the Cause?

A: Please visit www.lamadeleine.com/save to register your Card for the Cause. Click on “Register your card here” and follow the instructions provided. If you have any problems registering your card, please submit an inquiry [here](#) and be sure to provide the 16-digit card number.

Q: Do you provide nutritional or allergen information for your menu?

A: While la Madeleine understands our guests have varied nutritional & dietary needs, we do not provide nutritional information on our menu items at this time. La Madeleine strives to use the freshest and highest quality ingredients while providing a wide selection of menu items. Many of our menu items can be modified to accommodate dietary preferences; please ask an associate to modify your order based on your specifications, and we will try our best to assist you. **Please note that we are in the process of standardizing this information and will have it available to our guests this year.*

Q: Do you accept donation requests?

A: At this time our corporate office is not accepting donation requests. Please contact your nearest café to inquire about donation opportunities at the café’s discretion and based on availability.

Q: I’m interested in franchising, what are the requirements?

A: Please complete the contact form above with your inquiry for franchise information.

Q: Do you provide recipes for your menu items?

A: At this time we do not provide recipes for our menu items.

Q: Why has my favorite item been removed from the menu?

A: We’re sorry that one of your favorite menu items has been taken off our menu for the moment. We sometimes remove an item when we see an opportunity to replace them with other items, which better satisfy our guests. We hope you will be able to find a new favorite and that you'll continue to enjoy your visits to la Madeleine French Country Café.

Q: When is la Madeleine opening in my neighborhood?

A: Thank you for your support and enthusiasm for la Madeleine! We do not currently have any new café openings scheduled but perhaps in the future we’ll make it your way.